

## Encaustic Cement Tiles Maintenance and Care Guide

Encaustic Cement Tiles are hand-made tiles and show nuances in design and colour. Each cement tile is individually made and slight variations in thickness, size, colour and; imperfection like irregular edges and corners, as well as pattern contours being partly blurred, are inherent to the manufacturing process. These characteristics add to the tile's authentic appeal and do not compromise performance.

To maintain the natural beauty of your cement tiled surface, we recommend the steps below for regular care & maintenance.

### Care & Maintenance

- Clean regularly with a pH-neutral detergent and water or **CLEANERPRO** from FILA. Follow manufacturer instructions for application.
- Spills and stains should be cleaned as soon as possible and not left to dry on the surface. If your tiles have been sealed correctly, the majority of regular stains should be easily cleanable with lukewarm water.
- Never clean with harsh detergents, acid or alkaline.
- The toughest stains can be smoothed out by scrubbing with an abrasive like ScotchBrite and/or a product such as **SR95** Stain-Remover from FILA.
- The regular use of wax such as **MATT** natural effect protective wax from FILA enhances the colours and protects the cement tiles.
- We recommend re-sealing your floor tiles every 12 months, dependent on the usage. Wall tiles can be re-sealed every 24 months.
- Note, if you have used **MATT** natural effect protective wax from FILA on your tiled surface, you will have to remove it with **PS87PRO** from FILA, before re-sealing the tiled floor surface.

### Tools & Recommended Products



## PROFESSIONAL MAINTENANCE FOR SURFACES

**PORCELAIN AND CERAMIC TILES, CONCRETE, WOOD, MARBLE, GRANITE AND NATURAL STONE, PLASTIC LAMINATES AND LVT, LINOLEUM, RUBBER AND PVC, TERRACOTTA AND QUARRY TILES, LAMINATE FLOORING, LINOLEUM**



**TECHNOLOGY FREE OF RINSE AID**, developed in the FILA research laboratories: **CLEANER PRO**, can be used for ordinary cleaning and protects the surfaces against opacifying layers created by rinse aid or detergents, preserving the original appearance of the surface over time.



### COVERAGE

#### APPROXIMATE COVERAGE AND DILUTION (1 litre):

Maintenance 1:200	1500 m <sup>2</sup>
Initial stone wash 1:30	50 m <sup>2</sup>

The coverage is purely indicative

#### Packaging

- 1 litre: boxes of 12.
- 5 litres: boxes of 4.

#### WARNINGS

- Keep out of reach of children.
- Do not disperse into the environment after use.

#### TEMPERATURES

Storage temperature: from 5° to 30° C.  
The product should be applied to materials with temperature between 5° and 30° C.

### WHAT IT'S FOR

- Delicately cleans all types of floors and surfaces.
- Does not affect treated and delicate surfaces.
- It's essential for washing natural stone floors after being laid particularly those with polished finish that are sensitive to strong detergents.

### ADVANTAGES

- Biodegradable
- It cleans but does not attack.
- With high dilutions of product (1:200) there's no need to rinse as it does not leave any residues.
- Highly concentrated, can be used at various dilutions.
- Ideal for maintenance of all waxed surfaces.
- It can be used with scrubber dryer machines at 1:200.
- Ideal for laminates.
- Pleasant perfume.

### HOW TO USE IT

**Dilution:** from 1:30 to 1:200 depending on requirements.

#### Application:

**For ordinary maintenance of all surfaces:** Dilute **CLEANER PRO** at 1:200 (25 ml in 5 litres of water). No need to rinse. For more stubborn dirt, wash using more concentrated solutions.

**For washing after laying of delicate surfaces (marble, travertine, granite, polished agglomerates etc.):** Dilute **CLEANER PRO** at 1:30 and wipe over the floor with a soft single-disc floor scrubber or scrubbing brush. Remove any residues using a liquid vacuum cleaner or cloth. Rinse after cleaning.

**For scrubber-dryer machines:** Dilute **CLEANER PRO** at 1:200. Pour the solution into the tank.

**For extraordinary maintenance of heavily soiled surfaces:** dilute **CLEANER PRO** from 1:30 to 1:50 depending on dirt intensity. Wash using a cloth or large brush. Remove the dirt and rinse.

#### Caution:

do not use **CLEANER PRO** on fabric or waxed wooden floors.

## STAIN-REMOVER

**PORCELAIN TILES, STONE AND AGGLOMERATES,  
GLAZED CERAMIC TILES, CONCRETE**



### WHAT IT'S FOR

- Removes coloured, organic stains: wine, coffee, soft drinks, tea, indelible marker etc.

### ADVANTAGES

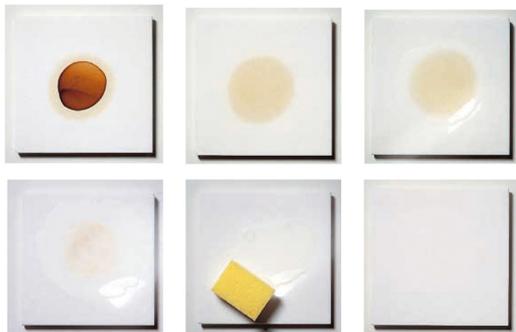
- Removes ingrained stains where normal cleaners have no effect.
- Specially developed to remove stains from natural stone surfaces (marble, travertine, agglomerates).
- Can be confidently used on natural stone with a polished finish, because it does not attack the finish.
- Ideal for low-absorption ceramic surfaces (porcelain tiles, textured single-fired tiles).

### HOW TO USE IT

**No dilution required:** ready to use.

#### Application:

1. Shake the can before use. Apply on the stain to be removed covering it totally.
2. Leave for about 15 minutes.
3. Remove the residue using a sponge. For stubborn stains on marble surfaces, you need to remove the product before it dries completely and then repeat the operation.



#### Packaging

75 ml bottles in boxes of 12.

#### WARNINGS

- Keep out of reach of children.
- Do not disperse into the environment after use.
- Do not use together with acids.
- Apply the product and keep the area well-ventilated.

#### TEMPERATURES

Storage temperature: from 0° to 30°C.  
The product should be applied to materials with temperature between 5° and 30°C.

#### Caution:

*This product bleaches fabrics.*



## NATURAL-EFFECT PROTECTIVE WAX

TERRACOTTA, QUARRY TILES, UNPOLISHED STONE AND AGGLOMERATES, TUFF, RESIN

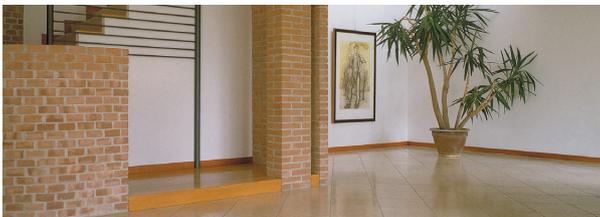


### WHAT IT'S FOR

- For floor maintenance and matt finish for treatments of terracotta, quarry tiles, tumbled marble and natural stone floors.
- The ideal finishing coat after the application of a water-based water-proofing sealer.
- Ideal on internal walls made of bricks and natural stones, on decorative coverings made of gypsum, manufactured stone and concrete to prevent flaking and strengthen the surface.

### ADVANTAGES

- Provides natural finish.
- Highly concentrated: can be diluted according to requirements.
- Can be polished to achieve a satin finish.
- Completely removable.
- Has a high self-levelling capacity.
- Dirt and dust repellent.



### HOW TO USE IT

**For the protection of floors and bare walls:** Dilute **MATT** slightly to make it more fluid and easier to apply, by adding 200 ml of water per litre of product. On a clean and dry surface, apply one even coat of **MATT** using fleece (wall brush). Wait until completely dry (about an hour) and then apply a second coat in the opposite direction to the first (i.e. horizontal if previously applied vertically or vice-versa). The floor can be walked on after one hour. For a greater sheen, buff with a floor polisher or a wool cloth. If treating terracotta and highly absorbent natural stone (limestone, sandstone, old quarries, rough quartzite), we recommend a base coat of a water-proofing product such as **FOB XTREME** or **W68**.

#### For maintenance:

**Restoring finish (every 2-3 months):** after cleaning the surface with a diluted solution of **CLEANER PRO** (1:200), apply **MATT** diluting 500 ml of product in 5 litres of water. The floor can be walked on once it is dry. Restoring protection (once a year): apply slightly diluted wax (200 ml of water per litre of product) using a fleece pad, cloth or other applicator. The floor can be walked on once it is dry.

**For Anti-flaking treatment:** apply an even coat of undiluted **MATT** to the dry floor using a paintbrush. The treated surface will be dry after approximately one hour.

### COVERAGE

With one litre:

Terracotta 30 m<sup>2</sup>

Stone 30/40 m<sup>2</sup>

"Coverage shown is for guidance purposes only and refers to single coats"

### Packaging

1 litre: boxes of 12.

5 litres: boxes of 4.

#### WARNINGS

- Keep out of reach of children.
- Do not disperse into the environment after use.
- Store at room temperature; protect can from frost.

#### TEMPERATURES

Storage temperature: from 5° to 30° C.  
This product must be applied to surfaces with temperature between 10°C and 30°C.

#### Caution:

The product can be removed by using the specific wax-remover for water-based waxes **PS87 PRO**.

Not recommended for use on outdoor surfaces or in damp environments and where water remains (bathrooms, showers).

The product can change the appearance of the material, first spot test a small area to check for any changes.

## PROFESSIONAL DEGREASING CLEANING AGENT

**PORCELAIN TILES, UNPOLISHED STONE AND  
AGGLOMERATES, GLAZED CERAMIC TILES,  
CONCRETE, LINOLEUM AND PVC, TERRACOTTA,  
QUARRY TILES**



**A concentrated detergent effective against stratified oiliness:**  
A unique and innovative formula from the FILA research laboratories, encompassing all the professional degreasing power without caustic soda or ammonia.



### COVERAGE

#### APPROXIMATE COVERAGE AND DILUTION (1 litre):

Maintenance 1:20	200 m <sup>2</sup>
Wax removal 1:5	20 m <sup>2</sup>
Initial stone wash 1:5	30 m <sup>2</sup>

"Coverage shown is for guidance purposes only and refers to single coats"

#### Packaging

- 1 litre: boxes of 12.
- 5 litres: boxes of 4.

#### WARNINGS

- Keep out of reach of children.
- Do not disperse into the environment after use.

#### TEMPERATURES

Storage temperature: from 5° to 30° C.  
The product should be applied to materials with temperature between 5° and 30° C.

### WHAT IT'S FOR

- When diluted, it cleans and removes grease from dirty floors in porcelain tiles, ceramics, natural stone, terracotta and concrete.
- When undiluted, it removes stubborn stains from porcelain floor tiles.
- Excellent for basic cleaning of natural stones that are sensitive to acids.
- Ideal for basic cleaning of concrete surfaces.
- Wax-remover for water-based, metallic and re-polishable waxes.
- Eliminates pre-treatment residues from polished porcelain tiles.

### ADVANTAGES

- Biodegradable
- A 3-in-one product: cleaner, stain-remover, wax-remover.
- The only one that can eliminate stubborn stains from porcelain tiles.
- It cleans but does not attack.
- Extremely easy to use.

### HOW TO USE IT

**Dilution:** according to use

**For cleaning and degreasing all surfaces.** Dilute in water (1:10-1:20) and apply on the surface. Leave to act for 4-5 minutes before brushing with a single-disc floor scrubber or scrubbing brush. Use a cloth or liquid vacuum cleaner to clean any residues and then rinse thoroughly.

**For a more vigorous cleaning, dilute 1:5. To remove stains from porcelain tiles:** Pour undiluted onto the stain and the entire tile. Leave to act until fully dry, then wash and rinse the surface.

**To remove wax:** Dilute 1:5, apply on the surface and leave to act for 10 minutes. Clean using a scrubbing brush or single-disc floor scrubber. Use a cloth or liquid vacuum cleaner to clean any residues and then rinse thoroughly.

#### Caution:

- Do not use on new marble or polished stone.
- Do not use on wood.
- Do not use on methacrylate tubs.
- Linoleum: carry out a spot test beforehand to check colour fastness.